



Product Offerings—United States

Everest Communications LLC

**877-375-2157
937-293-1842**

sales@everest-communications.com

www.everest-communications.com

**Everest Communications, LLC
Sales & service of audio, web
and video conferencing
services since 2003.**

Features	Premium (Event) Services	Direct Event	Operator Assisted
Approved Participant List** (for 500 or less participants)	X		X
Broadcast (email/fax/voice)**	X	X	X
CD**	X	X	X
Communication Line	X	X	X
Custom Scripting	X	X	X
Dial-Out**	X	X	X
Direct Entry	X	X	X
Electronic Billing	X	X	X
Email/Fax Confirmation	X	X	X
Entry/Exit Tones			X
Event Archive **	X	X	X
Event Registration via Phone **	X	X	X
Event Registration via Web**	X	X	X
International Toll-Free (ITFS) Dial-In**	X	X	X
Language Services**	X	X	X
Leader First/Last	X	X	X
Leader-View**	X	X	X
Maximum Number of Participant Connections	10,000+ (can increase w/ notice)	1,800	10,000
Music Entry	X	X	X
Mute/Unmute All Lines except Leader's	*5	*5	*5
Mute/Unmute Self (Individual)	*6	*6	*6
Name Announce	X		X
Online Reservations (real-time)	X	X	X
Operator Assistance - Conference	*0	*0	*0
Operator Monitoring the Call	X	X	X

Continued...





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Participant Passcode		X	
Participant Report**	X	X	X
Password or Security Passcode	X	X	X
Playback Report**	X	X	X
Polling	X	X	X
PR Distribution**	X		X

Project Accounting Code	X	X	X
Promotion Tape**	X	X	X
Q&A	X	X	X
Record/Playback**	X	X	X
Special Enunciator	X	X	X
Sub Conference	X	X	X
Taping**	X	X	X
Toll Dial-In**	X	X	X
Toll-Free Dial-In**	X	X	X
Transcription**	X	X	X
Voice Talent**	X	X	X

**additional charges may apply

The difference between Premium (Event) Services and Operator Assisted is that if a call is scheduled for 25+ participants and Q&A, Polling, Communication Line or Specialized Scripting is selected the conference is considered Premium (Event).

The difference between Direct Event and Operator Assisted is that Direct Event provides streamlined conference entry on Operator Assisted calls by allowing participants to join in an automated manner while continuing to offer conference leaders the high touch experience provided by an operator. At the scheduled time participants dial the participant conference access number and are prompted to enter the participant passcode and Registrant ID (if Participant Report is a selected feature). Participants will then be joined the conference. Participant information is captured during the optional registration process for leaders who wish to receive a Participant Report.

An Operator will always ask each participant for their name on all Premium (Event) Services and Operator Assisted conferences. If name is not required then Direct Event is to be used. Note - Q&A is currently not offered on Direct Event.

